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**UNIVERSITÄT
BERN**

A SERVICE PROVIDED
BY THE IT SERVICES OFFICE



Campus Account

Your gateway to the University of Bern

Your gateway

Your Campus Account is your gateway to the electronic world of the University of Bern. It gives both students and staff access to the University's secure network as well as a plethora of other services.

Activation and administration

The Campus Account must be activated prior to initial use. The required information will be sent to you by post.

Account activation and password reset: ktools.unibe.ch

eduroam, WiFi at UniBE

This gateway will allow you to access the wireless network (eduroam) at different University of Bern locations as well as participating organizations around the world. More information: wireless.unibe.ch

VPN (virtual private network): your university at home

Use a secure connection (VPN) to link your home to the university network to gain access to library databases that can only be accessed through the university network. More information: vpn.unibe.ch

Communication

The e-mail address of your Campus Account is the gateway to your University of Bern mailbox. Use either the webmail portal at outlook.office.com or your preferred e-mail program.

Instructions and support

If you have any problems or questions concerning IT, our Servicedesk would be happy to help: serviceportal.unibe.ch



Your possibilities

SWITCH edu-ID

The SWITCH edu-ID is a secure, universal identity that will give you lifelong access to resources in the higher education environment.

More information: eduid.unibe.ch

Link your SWITCH edu-ID to your Campus Account

Link your Campus Account to your SWITCH edu-ID to use the wide range of resources available at the University of Bern.

Create a link: register.eduid.unibe.ch

Online learning

Take advantage of the University of Bern's e-learning portfolio.

More information: ilub.unibe.ch

Reading and research

Your SWITCH edu-ID will give you access to a growing number of e-libraries and e-journals.

More information: ub.unibe.ch

Your security

Multifactor Authentication (MFA)

To ensure and further increase the security of your Campus Account, a second factor authentication is required when accessing university services from outside the University of Bern network.

More information: mfa.unibe.ch

IT security

Learn more about how to use IT equipment safely.

The IT Services Office has a website containing a wide range of information as well as an e-learning module on the topic of IT security.

More information: unibesecure.unibe.ch



accounts.unibe.ch

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Sign in
with your
e-mail address

Serviceportal
serviceportal.unibe.ch



The screenshot shows the serviceportal.unibe.ch website. At the top, there is a red navigation bar with the University of Bern logo and the text 'UNIVERSITÄT BERN'. Below the navigation bar, the main heading reads 'Wie können wir Ihnen helfen?'. Underneath this heading, there are four main service categories, each with a red arrow pointing down to a detailed description:

- Order Something**: Bestellung tätigen. Katalog für benötigte Services und Artikel durchsuchen.
- Report an issue**: Störung melden. Wenden Sie sich an den Support, um eine Störung oder ein Problem zu melden.
- Ask a question**: Frage stellen. Wenden Sie sich an den Support, um Informationen oder Antworten zu erhalten.
- Explore Knowledge Base**: Wissensdatenbank erkunden. Durchsuchen Sie unsere Wissensdatenbank um Lösungen oder Anleitungen zu finden.

Instructions



UniBE Mobile



Accounts



Any questions? Please contact the Servicedesk.

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V.20220801