Senior Clinical Trial Solution Consultant

About Risklick

Risklick is a leading AI software company based in Bern, specializing in advanced solutions for clinical trial protocol development.

Our flagship product, Protocol AI, leverages artificial intelligence to empower clinical experts to design evidence-based clinical trial protocols, optimize study design, and generate high-quality protocols in a fraction of the time. We are transforming how clinical trial protocols are designed, written, and managed enabling biopharma companies to develop truly digital, data-driven protocols for the future.

We are looking for a fast-learning, client-focused, hands-on Senior Clinical Trial Solution Consultant to support our growing client base. In this role, you will be the bridge between our clients and our product team, showcasing the power of Protocol AI through engaging demos and tailoring the platform to meet client-specific needs.

The Role:

We are looking for a fast-learning, client-focused, hands-on Senior Clinical Trial Solution Consultant to support our growing client base. In this role, you will be the bridge between our clients and our product team, showcasing the power of Protocol AI through engaging demos and tailoring the platform to meet client-specific needs.

Key Responsibilities:

- Conduct product demonstrations, trainings, and workshops for prospective and existing clients (in-person and/or virtual)
- Understand client workflows, pain points and requirements to guide solution design
- Configure and implement client-specific templates, workflows, and settings within Protocol AI
- Act as a bridge between clients and our Product and Engineering teams to support onboarding, feature requests and customizations
- Gather structured feedback and translate it into actionable improvements for the platform

Requirements:

- Master's in Life Sciences, MD, Pharmacy, Biology, Clinical Research, or a related field. Note: Candidates with doctoral degrees (PhD, MD, or equivalent) will not be considered for this role.
- Fast learner with strong problem-solving skills
- Excellent communication and presentation abilities
- Comfort with software tools and a willingness to get hands-on with configuration tasks
- Experience working in clinical research, CROs, pharma/biotech or working with life sciences software/tools is a strong plus
- Experience with clinical trial protocols, regulatory documentation (ICH-GCP) or training delivery is highly valued.
- Onsite or hybrid; onsite preferred

What We Offer:

- Opportunity to work with innovative companies shaping the future of clinical research
- A fast-moving, collaborative, and supportive work environment
- Direct exposure to leading pharmaceutical clients and high-impact projects

How to Apply

Interested candidates should apply directly through LinkedIn using the link below.

👉 Apply here: LinkedIn job posting link

We review applications on a rolling basis, so early applications are encouraged.