

## Citation Managers: Which One for Me?

	EndNote Desktop	EndNote Online	RefWorks	Zotero	Mendeley
<b>Format</b>	Software for PC and Mac.	Web-based application.	Web-based application.	Software for PC, Mac, and Linux that works with Firefox, Chrome & Safari.	Software for PC, Mac, and Linux. Web-based tool that works in modern browsers.
<b>Cost</b>	No charge for Yale community.	No charge for Yale community.	No charge for Yale community.	Free, open-source program.	Freemium. Free accounts hold up to 2 GB of content. Users may purchase additional storage.
<b>Set-Up Registration</b>	Download from the Yale ITS Software Library: <a href="http://www.yale.edu/its/software">www.yale.edu/its/software</a>	Sign up for a new account at: <a href="https://www.myendnoteweb.com/EndNoteWeb.html">https://www.myendnoteweb.com/EndNoteWeb.html</a>	Sign up for a new account at: <a href="https://www.refworks.com/refworks2/default.aspx?groupcode=RWYaleU">https://www.refworks.com/refworks2/default.aspx?groupcode=RWYaleU</a>	Download from: <a href="http://www.zotero.org">www.zotero.org</a>	Download from: <a href="http://www.mendeley.com">www.mendeley.com</a>
<b>Strengths</b>	<ul style="list-style-type: none"> <li>• The most robust of the citation managers.</li> <li>• Includes advanced functions such as auto-complete, edit/create your own filters.</li> <li>• Also has many customizable fields, displays, and other options.</li> </ul>	<ul style="list-style-type: none"> <li>• Greater flexibility in sharing citations with colleagues.</li> <li>• Works well with Endnote Desktop, allowing the ability to access groups via the Internet when away from personal desktop.</li> <li>• Integrated with ResearchID</li> </ul>	<ul style="list-style-type: none"> <li>• Quick to learn.</li> <li>• Good for organizing citations for papers.</li> </ul>	<ul style="list-style-type: none"> <li>• Quick to learn; one click saves a citation directly from your browser</li> <li>• Works the same for most web pages and databases, without requiring log-ins.</li> <li>• Makes it easy to keep track of your PDFs and annotate your references from multiple devices.</li> </ul>	<ul style="list-style-type: none"> <li>• Easy integration with BibTeX.</li> <li>• Each user is given a researcher profile at Mendeley where one can display publications &amp; achievements.</li> <li>• You can have Mendeley watch a folder for automatic PDF importing.</li> </ul>
<b>Disadvantages</b>	<ul style="list-style-type: none"> <li>• Takes longer to learn, but not difficult with training.</li> <li>• Limited sharing capability without using EndNote Online</li> </ul>	<ul style="list-style-type: none"> <li>• Contact system administrator to create, edit or add styles in EndNote Online.</li> </ul>	<ul style="list-style-type: none"> <li>• You must be on the Yale Network or connected via VPN to use RefWorks.</li> </ul>	<ul style="list-style-type: none"> <li>• Because of the way Zotero gets its data, some citations may be “glitchy” and need to be expanded and corrected manually.</li> </ul>	<ul style="list-style-type: none"> <li>• Focused on the sciences. Citation types do not include many formats used in the Humanities, such as archival papers.</li> </ul>
<b>Get Citations</b>	<ul style="list-style-type: none"> <li>• Export references from databases (Orbis, JSTOR, PubMed and many others).</li> <li>• Add citations manually.</li> </ul>	<ul style="list-style-type: none"> <li>• Export references from databases (Orbis, JSTOR, PubMed and many others).</li> <li>• Add citations for websites (using the browser extension).</li> <li>• Works seamlessly with Web of Science.</li> <li>• Add citations manually.</li> </ul>	<ul style="list-style-type: none"> <li>• Export references from databases (Orbis, JSTOR, PubMed and many others).</li> <li>• Add citations for web sites (using the add-on RefGrabIt).</li> <li>• Add citations manually.</li> </ul>	<ul style="list-style-type: none"> <li>• Export references from databases (Orbis, JSTOR, PubMed and many others).</li> <li>• Add citations for websites (select an icon in a browser to save items, or the whole page).</li> <li>• Add citations manually.</li> </ul>	<ul style="list-style-type: none"> <li>• Export reference from databases in RefMan/.ris or BibTeX/.bib formats or by using the bookmarklet tool.</li> <li>• Import PDFs directly from file locations and edit the metadata.</li> <li>• Use the Mendeley paper search feature to find papers.</li> <li>• Add citations manually or via the DOI/PubMed ID lookup tool.</li> </ul>
<b>Create in-text Citations, Footnotes, Bibliographies</b>	<ul style="list-style-type: none"> <li>• Integrates with Word &amp; Open Office.</li> <li>• Paste citations one at a time into other programs.</li> </ul>	<ul style="list-style-type: none"> <li>• Integrates with Word</li> <li>• Can manually add citations into paper and format from an RTF file.</li> </ul>	<ul style="list-style-type: none"> <li>• Integrates with Word.</li> <li>• Paste citations one at a time into other programs.</li> </ul>	<ul style="list-style-type: none"> <li>• Integrates with Word, LibreOffice, and Google Docs</li> <li>• Drag-and-drop citations into your word processor or web page.</li> <li>• Paste citations into other documents</li> </ul>	<ul style="list-style-type: none"> <li>• Auto-cite with Word via a plugin.</li> <li>• BibTeX files can be automatically generated for LaTeX.</li> <li>• Paste formatted citations manually into documents.</li> </ul>

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	EndNote Desktop	EndNote Online	RefWorks	Zotero	Mendeley
<b>Attach PDFs, images, or other files</b>	<ul style="list-style-type: none"> <li>• Link references in your EndNote database to PDF files, images, and documents on your computer.</li> <li>• Include links to Web resources.</li> </ul>	<ul style="list-style-type: none"> <li>• Link references in EndNote Online to PDF files, images, and documents on your computer.</li> <li>• Include links to Web resources.</li> </ul>	<ul style="list-style-type: none"> <li>• Add files, such as PDFs into your RefWorks database.</li> <li>• Include links to Web resources (available from anywhere you access RefWorks).</li> </ul>	<ul style="list-style-type: none"> <li>• Set preferences to attach an associated PDF, image or web page snapshot automatically.</li> <li>• A citation saved to Zotero will also save a link to its original location.</li> <li>• Link to resources online or on your computer.</li> </ul>	<ul style="list-style-type: none"> <li>• Set up a Watched Folder to automatically import PDFs.</li> <li>• Attach multiple PDFs, data files, and other content to one entry via the Add File ... option in the citation panel.</li> </ul>
<b>Locate Full Text</b>	<ul style="list-style-type: none"> <li>• Use the “Find Full Text” feature to search for, and find full text PDFs.</li> <li>• Search within PDFs; mark up PDFs with annotation and highlighting tools.</li> </ul>	Click the "Yale Links" button beside each reference to locate full text.	Click the "Yale Links" button beside each reference to locate full text.	Click the “Locate” button in the Info pane to locate full text for each reference.	Mendeley's bookmarklet will automatically grab full text if an article is Open Access (unless you say otherwise in the settings).
<b>Collaboration</b>	<ul style="list-style-type: none"> <li>• Collaborate by activating your EndNote Online account.</li> <li>• Transfer references between the Web and your computer using EndNote Online.</li> <li>• Transfer file attachments and figures with EndNote X5.</li> </ul>	<ul style="list-style-type: none"> <li>• Share one of your EndNote Online groups with multiple people (must have EndNote Online).</li> <li>• Give collaborators Read-only or Read-and Write access.</li> </ul>	<ul style="list-style-type: none"> <li>• Use RefShare to share databases or specific collections of references.</li> <li>• Share references with people who do not have RefWorks.</li> </ul>	Collaborate on shared libraries of citations and publish bibliographies to the web.	Shared libraries may be completely public, visible to the public, or private. Privately shared libraries may share PDFs and annotations.
<b>Annotate your references</b>	<ul style="list-style-type: none"> <li>• Predefined fields for notes and abstracts, plus 8 user-defined fields.</li> <li>• All fields in Endnote are customizable. Term lists assist in adding keywords consistently to multiple fields. You can also attach notes files.</li> </ul>	Predefined fields for notes and abstracts.	<ul style="list-style-type: none"> <li>• Predefined fields for notes and abstracts, plus user-definable fields.</li> <li>• A term list assists in adding keywords consistently to the “descriptor” field. You may also link to separate notes files.</li> </ul>	<ul style="list-style-type: none"> <li>• Predefined field for abstract.</li> <li>• Tag your references with keywords create unlimited notes under the “notes” tab, make standalone notes, or link to separate notes files.</li> </ul>	<ul style="list-style-type: none"> <li>• Tag your references with keywords.</li> <li>• Fields for notes.</li> <li>• Robust annotation tools in privately shared libraries and your personal library, including in-document notes and highlighting.</li> </ul>
<b>Backup</b>	Files are saved on your computer; you must back them up locally.	Back-ups are done automatically on the EndNote Online server.	Back-ups are done automatically on the RefWorks server. You may also save back-up files on your own computer.	Back-ups can be done automatically on the Zotero server through the "sync" tool (Space for PDFs is limited). You may also save back-up files on your own computer.	<ul style="list-style-type: none"> <li>• Create a backup in the Help ... menu.</li> <li>• When cloud file syncing is enabled, your annotations and files will be saved to the web.</li> </ul>